

ONIDA

Google TV

# INSTRUCTION MANUAL FOR

## 43/50/55 Q LED & 43UHD



Before operating the unit,  
please read this manual thoroughly.

\*Product shown is for illustration purpose only Actual product may vary

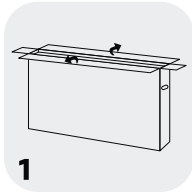
#IndiaKaOnida

English

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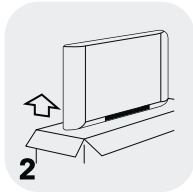
Note: The pictures are only for reference.

## Unpacking and Installation



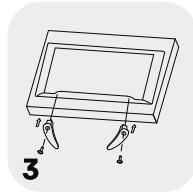
1

Open the package.



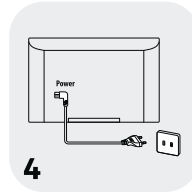
2

Take out the TV.



3

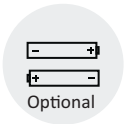
Install the TV stands.



4

Connect the power cord.

## Standard Accessories

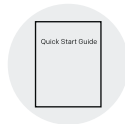


Batteries/2

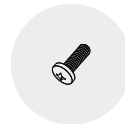
Optional



Remote Control



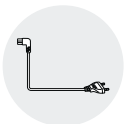
Instruction manual



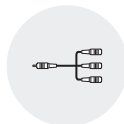
Screws/4



Base Stands/2



Power Cord



Mini AV Cable

## Stand Installation

**Step 1:** Take out the TV and carefully put it (screen downward) on a stable and flat table with a soft cloth or cushion on it.

**Step 2:** Please check to make sure there is the same mark(A/B) on the TV back and the correct stand. This step is not available for the stands without any mark on it, or not available for the TV with one stand only.

**Step 3:** Fix the stands to the TV by using the matching screws provided in the box. The stands may vary depending on the region or model




# WARNINGS & PRECAUTIONS

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Read all the instructions before operating the set. Keep these instructions well for later use.

## Important Safety Instructions


- Read these instructions – All the safety and operating instructions should be read before this product is operated.
- Keep these instructions – The safety and operating instructions should be retained for future reference.
- Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions – All operating and use instructions should be followed.
- Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool, and the like.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the instructions.
- Do not install near any heat sources such as direct sunlight, radiators, heat registers, stoves or other apparatus (including amplifiers) that produces heat.
- Do not defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at the plugs, convenience receptacles, and at the point where they exit from the apparatus.
- Only use attachments/accessories specified by manufacturer.
-  Use only with the cart, stand, tripod, bracket, or table. When a cart or rack is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to Authorized Service Centers. Servicing is required when the apparatus is damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped, or the apparatus is not operational.
- CAUTION: These servicing instructions are for use by Authorized Service Centers. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions.
- Do not install this equipment in a confined or building-in space such as a book case or similar unit, and remain a well ventilation conditions at open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
- Please refer the information on rear enclosure for electrical and safety information before installing or operating the apparatus.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
- The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus. Do not use the set near dust place.

# WARNINGS & PRECAUTIONS

- For the terminals marked with symbol of “⚡” may be of sufficient magnitude to constitute a risk of electric shock. The external wiring connected to the terminals requires installation by an instructed person or the use of ready-made leads or cords.
- To prevent injury, use the stand/wall-mount bracket to securely install this apparatus on the table/wall in accordance with the installation instructions.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one’s hearing. In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.
- The appliance coupler is used as disconnect device, the disconnect device shall remain readily operable.
- When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with cable tie or something like that. It shall be free from sharp edges and the like that can cause abrasion of the power cord set. When put into use again, please make sure the power cord set being not damaged, If any damages found, please look for the service person to replace the power cord set specified by the manufacturer or have the same characteristics as the original one.
- Attention should be drawn to environmental aspects of battery disposal.



Protective earthing terminal. The apparatus should be connected to a mains socket outlet with a protective earthing connection.(Only for Class I appliance)

- No naked flame sources, such as lighted candles, should be placed on the apparatus. To prevent the spread of fire, keep candles or other open flames away from the apparatus at all times.
- If the apparatus doesn’t have the symbol  in its rating label and its power cord has three pins, it means protective earthing connection is needed. The apparatus should be connected to a mains socket outlet with a protective earthing connection.(Only for Class I appliance)
- Warning for Apparatus containing COIN / BUTTON CELL BATTERIES (Below instruction only used for the apparatus containing a user-replaceable coin/button cell battery)

**WARNING:**

Do not ingest the battery, Chemical Burn Hazard (The remote control supplied with) this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.








This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of non-insulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

To reduce the risk of electric shock. Do not remove cover (or back). No user serviceable parts inside. Refer to qualified service personnel.

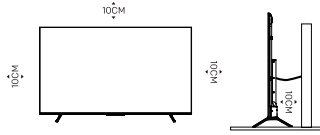
The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the appliance.

- The following information are recommended to be included as far as applicable where applicable:

 Refer to alternating current(AC).	 Refer to stand-by or power on.
 Refer to direct current(DC).	 Refer to power on.
 Refer to ClassII equipment.	 Refer to dangerous voltage.

## Positioning the TV

- Install Display on solid horizontal surface such as a table or desk. For ventilation, leave a space of at least 10cm free all around the set. To prevent any fault and unsafe situations, please do not place any objects on top of the set.
- Fix the rear of enclosure to wall(only for some countries)



Note: The picture is only for reference.

### Warning: Stability Hazard

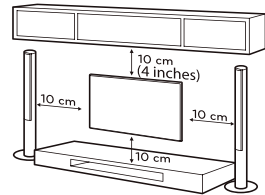
A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is being retained and relocated, the same considerations as above should be applied.

## Mounting on a Wall

- An optional wall mount can be used with your television. Consult with your local dealer to purchase the recommended wall mount bracket. Carefully attach the wall mount bracket at the rear of the TV. Install the wall mount bracket on a solid wall perpendicular to the floor. If you are attaching the TV to other building materials, please contact qualified personnel to install the wall mount. Detailed instructions will be included with the wall mount. Please use a wall mount bracket where the device is adequately secured to the wall with enough space to allow connectivity to external devices.



Note: The picture is only for reference.

- Disconnect the power before moving or installing the TV. Otherwise electric shock may occur.
- Remove the stand before installing the TV on a wall mount by performing the stand attachment in reverse.
- If you install the TV on a ceiling or slanted wall, it may fall and result in severe injury. Use an authorized wall mount and contact the local dealer or qualified personnel. Otherwise it is not covered by the warranty.
- Do not over tighten the screws as this may cause damage to the TV and void your warranty.

## PRECAUTIONS FOR USING REMOTE CONTROL & BATTERY

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- To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.
- Use the screws and wall mounts that meet the following specifications. Any damages or injuries by misuse or using an improper accessory are not covered by the warranty.

### Precautions For Using Remote Control

- Use the remote control by pointing it towards the remote sensor. The items between the remote control and the remote sensor will interfere the normal operation.
- Do not make remote control vibrate violently. Also, do not splash liquid on the remote control, also do not put the remote control in high humidity place.
- Do not place remote control under direct sunlight which will cause deformation of the unit by heat.
- When the remote sensor is under direct sunlight or strong lighting, the remote control will not work. If so please change the lighting or TV's position, or operate the remote control closer to the remote sensor.
- Before Bluetooth searching, please make sure you have turned external Bluetooth devices in the pairing mode. For the Bluetooth remote control supplied with the TV (may not be available), you can press **BACK** and **HOME** buttons together & then press mic button to open pairing mode. For other Bluetooth devices, please read their own instruction manuals for opening the pairing mode. You can pair remote directly by long pressing Google Assistant

### Precautions For Using Battery

Improper using of the battery will cause leakage. So please do as the following methods and use carefully.

1. Please note the batteries' polarity, to avoid short circuit.
2. When the battery's voltage is insufficient which affect the use range, you should replace new battery. Remove the batteries from the remote control unit if you do not intend to use it for a long time.
3. Do not use different types of batteries (for example, Manganese and Alkaline batteries) together.
4. Do not put the battery into fire, and charge or decompose the battery.
5. Please dispose of batteries in compliance with relevant environmental protection regulations.
6. **WARNING:** The batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

### Install Remote Control Batteries

Place two AAA size batteries in the remote control's battery compartment, making sure to match the polarity markings inside the compartment.



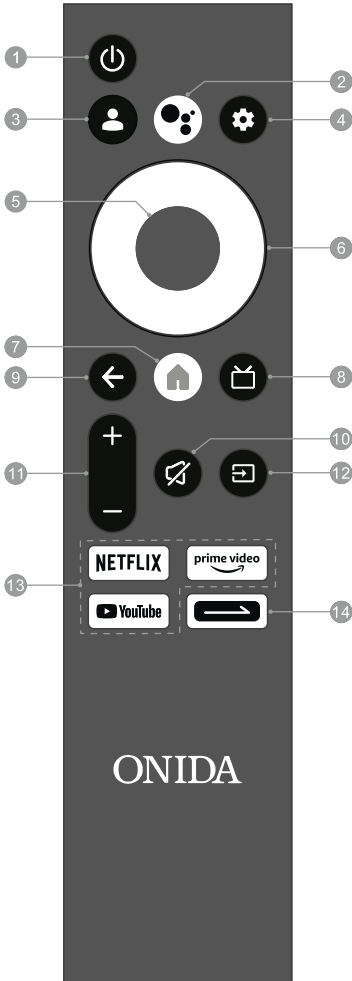
*Note: The picture is only for reference.*

**NOTE:** For steady performance use 2x1.5v Alkaline "AAA" Batteries

Note:

1). The picture is only for reference.

2). The image, buttons and functions of remote control may vary depending on the region or model.



## 1. POWER ( )

Turn the TV on or to standby mode.

## 2. MIC ( )

Start using the near field voice function.

- Short press MIC button to wake up the voice assistant.
- Long press MIC button to start receiving your voice command. After your speaking, release MIC button to run voice function.

## 3. ACCOUNT ( )

Sign in with your Google account to get the entertainment you love.

## 4. Dashboard ( )

Access the dashboard of your Google TV.

## 5. OK

Confirm, enter or execute the selected item, or show the list of Quick Button.

## 6. Navigation Buttons (UP/DOWN/LEFT/RIGHT)

Navigate the menu to select the content you need, or

- Press **LEFT/RIGHT** button to change channels.
- Press **DOWN** button once to access INFO interface.
- Press **DOWN** button twice to access EPG interface in DTV mode.

## 7. HOME ( )

Access the home screen.

## 8. GUIDE ( )

Access the Electronic Program Guide in DTV mode.

## 9. BACK ( )

Return to upper-level content, or exit the current screen or operation.

## 10. MUTE ( )

Mute or restore the TV sound.

## 11. Volume Up/Down ( )

Adjust the sound volume.

## 12. SOURCE ( )

Access the source menu.

## 13. Application Buttons

Access specific applications quickly and directly.

## 14. Compound Button:

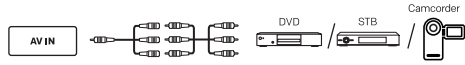
- Short press to set or start the function of shortcut key.
- Long press to open the virtual keyboard including number buttons, color buttons, and so on.

**Note:**

- 1). The pictures are only for reference.
- 2). Terminal quantities and names may vary depending on the region or model.
- 3). External equipments and cables shown herein are not supplied with the TV.

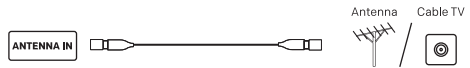
## • AV IN

Receive audio and video signals from external AV devices.



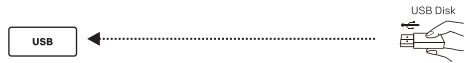
## • ANTENNA IN

Connect a coaxial cable to receive signals from the antenna or cable.



## • USB

Connect a USB storage device.



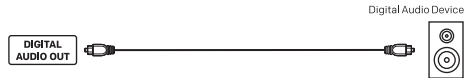
## • HDMI

Receive HD input signal from external HDMI devices.



## • DIGITAL AUDIO OUT

Use an optical cable to output your TV's audio signal to a compatible digital audio receiver.



## • LAN

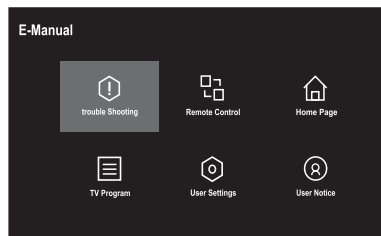
Wired network port.



## E-Manual

E-Manual is built into your TV and can be displayed on the screen. To learn more about your TV features, access your E-Manual by referring to the following. E-Manual may not be available depending on the region or model.

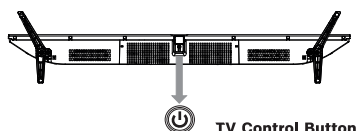
1. Press **HOME** button to access the home page.
2. Press **▲/▼/◀/▶** and **OK** button to select and enter "E-Manual" in "Apps".



Note: The picture is only for reference.

## TV Control Button

- **In fastboot mode or standby mode:**  
Press TV control button to turn on the TV.
- **In working status:**  
Short press TV control button to turn the TV to fastboot mode.  
Long press TV control button to turn the TV to standby mode.



Note: The picture is only for reference.

## BEE Attention

This product is qualified for the BEE Star rating in the "Home" Mode. The Objectives of Star Labeling Program is designed to promote energy efficient products and practices. When the television is initially set up, it is designed to meet the BEE Star Labeling requirements while maintaining optimum picture quality.

- Changes to certain functionalities of this television (Picture /sound etc.) may change the power consumption.
- Depending upon such changed setting (eg., Shop mode), the power consumption may vary which possibly could exceed the stated energy consumption.

To reset the television to Star rating qualified settings, set "Home" as the TV mode in initial setup by selecting <**Dashboard** button → Settings → System → About → Reset>.

## Flicker Free

Onscreen flicker may cause eye strain, fatigue and headaches after an extended viewing. With "Flicker Free" technology featured in this product, you will have a comfortable viewing experience. No visible and invisible flickers exist within the frequency range of 0~3000Hz, which can be certified when the central luminance is set to any luminance.

Note: "Flicker Free" technology may not be supported depending on the region or model.

## Eye-protection Function

Prolonged exposure to blue light may cause damage to your eyesight. This TV can protect your eyes by filtering the blue light. To enjoy it, please select <**Dashboard** button → Settings → System → Health → Eye Protection → ON

Note:

- 1) Please don't watch TV for long time, and please take a break every half an hour. Looking into the distance will help your eyes have a good rest.
- 2) Please take eye exercise regularly, which can improve blood circulation, relieve asthenopia and prevent myopia.
- 3) The eye-protection function is only available for some models.

Before calling a service technician, please check the following table for a possible cause of the symptom and some solutions.

## General Problem / Solution

- **Remote control does not work**  
Change the batteries.  
Check if batteries are installed correctly.  
Check if main power is connected.  
Check if there are some items between remote sensor and remote control.
- **Poor Signal**  
This is usually caused by interference from electronic equipments or radio interference sources.

## Picture & Sound / Solution

- **No picture, no sound**  
Check the signal source.  
Plug another electrical device into the outlet to check if it is working or turned on.  
Check if power plug is in good contact with the outlet.
- **No sound, picture OK**  
If no sound, unmute the sound or increase the volume.  
Open the sound menu and adjust 'Balance'.
- **Abnormal picture**  
For no color or bad picture quality, you may:
  1. Adjust the color option in menu settings.
  2. Keep the TV at a sufficient distance from other electronic products.
  3. Try another channel.Bad TV signal (Display mosaic or snowflakes)
  1. Check the signal cable and adjust the antenna.
  2. Fine tune the channel.
  3. Try another channel.

## Multimedia Player / Solution

- **'This file is invalid' /'Unsupported audio' appears , or audio is normal but video is abnormal, or video is normal but audio is abnormal**  
The media file maybe damaged, check if the file can be played on the PC.  
Check if video and audio codec is supported.

## USB file system & Storage Support Capacity

- **USB file system Supported:** FAT16 & FAT32
- **USB storage device support** up to 256GB
- **The OS and installed apps will take up around 5 GB of internal memory space.**

## Network / Solution

- **Network failure**  
Check if the router works well.  
Make sure the TV has connected to the router successfully.

## Browser / Solution

- **Web page can not be displayed completely**  
Some third-party extensions of the current web page may not be supported, and please close the current web page.
- **Browser is forced to be shut down**  
The current web page may include too many contents which cause there isn't sufficient memory and the browser is closed.

# PRODUCT SPECIFICATION

		43QLED TV	50QLED TV	55QLED TV	43UHD TV
MODEL CODE	DESCRIPTION	QZ43UIT, QZ43UI,QZ43UIT-R, QZ43UIA,QZ43UIF QZ43UIM,QZ43UIK	QZ50UIT, QZ50UI,QZ50UIT-R QZ50UIA,QZ50UIF QZ50UIM,QZ50UIK	QZ55UIT, QZ55UI,QZ55UIT-R QZ55UIA,QZ55UIF QZ55UIM,QZ55UIK	QZ43UZA, 43UIZ,43UZIT,43UZIA 43UIZV,43UZIS,43UIZ-R 43UIZB,QZ43UIK,43UIZF
	CONFIGURATION	DDR FLASH CPU GPU OPERATION SYSTEM		2GB 16GB A53*4@1.5GHZ MALI G52 GOOGLE TV	
PANEL	OPEN CELL MODEL	HV430QUB-F70/TBD	V500DJ7-QE1/TBD	HV550QUB-F70/TBD	HV430QUB-F70/TBD
	SET BRIGHTNESS (NIT)(TYP.)	300 NITS	300 NITS	330NITS	300 NITS
	REFRESH FREQUENCY			60HZ	
	VEIWING ANGLE			178 /178	
	RESOLUTION			3840X2160	
PRODUCT CATEGORY			QLED&FRAMELESS		
ATV RECEIVING	PAL-BG//DK SECAM-BG/DK NTSC-M			YES	
	NICAM			YES	
DTV RECEIVING	DVB-T/T2			YES	
	DVB-C			YES	
	DVB-S/S2			NO	
PICTURE ENHANCEMENT	DOLBY VISION			YES	NO
	HDR10/HLG			YES	YES
AUDIO ENHANCEMENT	SURROUND			YES	
	EQUALIZER			YES	
	DOLBY ATMOS			YES	NO
	DOLBY DIGITAL(DECODER)			YES	YES
	DOLBY DIGITAL PLUS(DECODER)			YES	YES
	SPEAKER OUTPUT POWER(RMS)			10W	
AC POWER	AC INPUT RANGE	100-240V	100-240V	100-240V	100-240V
	POWER CONSUMPTION	100W	130W	150W	100W
	PASSIVE STANDBY POWER CONSUMPTION	<0.5W	<0.5W	<0.5W	<0.5W
	ACTIVE STANDBY POWER CONSUMPTION	<2W	<2W	<2W	<2W
MECHANICAL	SET DIMENSIONS WITH STAND	95.8CMX19.2CMX61.2CM	1.11MX27.8CMX72CM	1.22MX27.5CMX78.5CM	95.8CMX19.2CMX61.2CM
	SET DIMENSIONS WITH STAND FOR ROCK MODEL	95.8 CMx22.8CMx61.2CM	1.11Mx27.8CMx72CM	1.22Mx27.5CMx78.5CM	95.6CMx23CMx61.5CM
	SET DIMENSIONS WITH OUT STAND	95.8CMX8.8CMX56.5CM	1.11MX9.2CMX65CM	1.22MX9.4CMX71.8CM	95.8CMX8.8CMX56.5
	SET DIMENSIONS WITH OUT STAND FOR ROCK MODEL	95.8CMX11.8CMX56.5CM	1.11MX12.2CMX65CM	1.22MX12.4CMX71.8CM	95.8CMX11.8CMX56.5CM
	PACKAGE SIZE (WITH STAND)(M/CM)	1.06MX13.6CMX63CM	1.24MX14.5CMX76CM	1.33MX14.5CMX84CM	1.06MX13.6CMX65CM
		1.06Mx16CMx68.5CM	1.21Mx20CMx73CM	1.33Mx21CMx84CM	1.06Mx16CMx65CM
	WEIGHT (INCLUDING BASE) KG	6.1 / 7.2(ROCK MODEL)	8.2 / 9.3 (ROCK MODEL)	10.9 / 12 (ROCK MODEL)	6.3 / 7.50 (ROCK MODEL)
GROSS WEIGHT	8.2 / 9.7 (ROCK MODEL)	11.3 /12.8 (ROCK MODEL)	14.8 / 16.3(ROCK MODEL)	9.82 / 11.2 (ROCK MODEL)	
INPUT	TUNER			1	
	HDMI			3(2.0)	
	USB			2(2.0)	
	LAN			1	
	COMPOSITE			1(MINI JACK)	
OUTPUT	DIGITAL AUDIO OUTPUT (COAXIAL & OPTICAL)			1(OPTICAL)	
HDMI	CEC(CONSUMER ELECTRONICS CONTROL)			YES	
	ARC (AUDIO RETURN CHANNEL)			YES	
	EARC (ENHANCED AUDIO RETURN CHANNEL)			NO	
	MHL(MOBILE HIGH-DEFINITION LINK)			NO	
WIFI	WORKING FREQUENCY			2.4G+5G	
	BLUETOOTH			VERSION 5.1	
SMART FETURE	WORK WITH GOOGLE ASSISTANT			YES	
	CHROMECAST			YES	
	ONLINE CONTENT		NETFLIX,PRIME VIDEO,YOUTUBE,YOUTUBE HDR,OPEN BROWSER APP STORE/CONTENT STORE		
ACCESSORIES	REMOTE CONTROL TYPE			IR+BT	
	BATTERY AAA			OPTIONAL	
	AV IN CABLE (3 IN 1)			YES	
	Wall mounting acc			YES	

Note:  
Some specifications may vary by different regions or model and please take your actual TV set as standard. Internal memory capacity may vary depending on pre-installed software.

## **E-WASTE RECYCLING POLICY**

Under the guidelines of the Central Government of India, E-Waste (Management and Handling) Rules 2016 have been notified. ONIDA stands committed to implement E-Waste Rules. E-waste has been defined as

**"Waste electrical and electronic equipment, whole or in part or rejected from their manufacturing and repair process, which are intended to be discarded".**

Whereas, Electrical and electronic equipment has been defined as

**"Equipment which is dependent on electrical currents or electro-magnetic fields to be fully Functional".**

In general terms e-waste is any end of life electronic product which is scrap and cannot be used in any manner e.g. air conditioners, refrigerator, batteries, television, mobiles, etc. Managing of e-waste is most important because it consists of harmful substances which can bring adverse effects to the environment as well as human life. By scientific disposal of e-waste we can save our environment and also prevent its potential negative consequences on human health. There is need to encourage recycling of all useful and valuable material from e-waste so as to conserve the ever depleting natural resources. Recycling end-of-life products is vital if we are to save resources and minimize waste.

Impact of improper handling/ dumping/ disposal/accidental breakage/recycling of E.

Waste:

- Toxic material present in e-waste get mixed with earth, air, water etc and causes health Issues.
- Oil & Gases which is present in some of e-waste causes environment pollution. Batteries contains highly hazardous element.
- Burning of rubber & plastic in open area causes air pollution.
- Bad impact on human being, animal, and other animals.
- Wastage of natural resources.

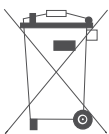
How can you Recycle the E-Waste Products? (Do's)

- All electrical and electronic products are required to be handed over only to the authorized recycler for recycling and disposal.
- Keep the e-waste in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.
- You can also deposit your e-waste directly at the collection centers. For information of collection centers

Please visit [www.onida.com](http://www.onida.com)

Don'ts for E- Waste

- The product should not be opened by the user himself/herself, but only by authorized service personnel.
- The product is not meant for re-sale by any unauthorized agencies/scrap dealer/kabariwalaas.
- The product is not meant for mixing into household waste stream.
- Do not keep any replaced spare part(s) from the product in exposed area



*As per the Government of India's E -Waste Management Rule 2016, End of Life Products intended to be discarded should be channelized for dismantling and recycling through authorized dismantler and recycler only, to ensure environmentally sound management of E - Waste. It cannot be disposed Off with the general Household Waste so as to prevent any damage to the Environment.*

*To facilitate return of End of Life product visit our website [www.onida.com](http://www.onida.com) for details or contact nearest authorised Service Center. We request you to support us in our endeavour to ensure an environment friendly nation.*

# **WARRANTY TERM & CONDITIONS**

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## Terms And Conditions Of The Warranty

- The Onida LCD 'LED TV set is guaranteed against manufacturing defects Of parts & components for a period Of one year from the date Of purchase
  - In the event Of any manufacturing defect during the warranty period, the defective part Will be replaced/repared by the Company free Of cost
  - This Warranty is limited Within municipal limits.
  - This warranty does not extend to any part Of the set Which has been damaged due to misuse, neglect, accident or improper installation, damages caused by pets or any external agents such as lightning, flooding, fire etc.
  - Further this warranty shall cease to be operative in the event Of the set having been tampered With, serviced or repaired by any agency not authorized by the Company
  - The company does not also cover loss or damage in transit whether carried by the Company's transport or by the purchaser.
  - The Company Will not be liable for the dealer's expenses, if any, charged in carrying out the terms Of this warranty.
  - The Company Will not be liable for any delay in rectifying the set, in the event Of non- availability Of spares.
  - The Company Will also not be responsible for losses, direct or indirect , arising out Of the delay, if any.
  - This warranty does not cover ghosting or fading effect, in the picture, caused by the situation Of the purchaser's residence, where the set is located.
  - This warranty does not extend to accessories (including aerial), any, supplied With this set. In the event the set requires attention at the Companies Service Station, the Company shall arrange the to and fro transportation during warranty period.
  - If the purchaser desires to send this set for a general checkup/repair to the Service Station, he Will have to bear the to and fro cost.
  - Maximum care is taken to ensure that the set and aerial are shockproof. However the Company will not be liable for any loss or damage cause to property, for death & disability cause to human life for any reason whatsoever.
- This warranty is issued subject to jurisdiction Of civil courts in Mumbai.

## **Warranty Is Null And Void, If**

- The Service Centre copy Of warranty card is not dispatched Within 10 days Of the date Of purchase.
- The TV set is not purchased from the authorized dealer Of the company. (Customers are requested to check the Dealers Authority Certificate).
- The type or serial no. on the product has been altered, removed, or defaced.
- The product is not operated as per the instructions given in the User Guide, if any.
- The defects are caused by household pets, rats, cockroaches or any other animals or insects.



**MIRC ELECTRONICS LTD**

Onida House,G-1,MIDC,Mahakali Caves Road,  
Andheri(E),Mumbai-400093  
Tel No.7490955555  
Email:customer.care@onida.com

**Customer's Warranty Card**

THIS WARRANTY STANDS NULL AND VOID IF THE SERVICE CENTRE COPY OF  
WARRANTY CARD IS NOT DESPATCHED WITHIN 10 DAYS OF DATE OF PURCHASE

Customer Name \_\_\_\_\_

Address \_\_\_\_\_

Name of the Town \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Model No. \_\_\_\_\_ Chassis No. \_\_\_\_\_

Date of purchase \_\_\_\_\_

Date of Expiry of Warranty \_\_\_\_\_

I accept the terms & conditions of the warranty Signature



**Service Station Copy**

Customer Name \_\_\_\_\_

Address \_\_\_\_\_

Name of the Town \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Model No. \_\_\_\_\_ Chassis No. \_\_\_\_\_

Date of purchase \_\_\_\_\_

Date of Expiry of Warranty \_\_\_\_\_

I accept the terms & conditions of the warranty Signature



Customer Care Number

7490955555

Timing-9 AM to 9PM

E-Mail:customer.care@onida.com



As per the Government of India's E-Waste Management Rule 2016, End of Life Products intended to be discarded should be channelized for dismantling and recycling through authorized dismantler and recycler only, to ensure environmentally sound management of E - Waste.

It cannot be disposed off with the general Household Waste so as to prevent any damage to the environment.

To facilitate return of End of Life product visit our website [www.onida.com](http://www.onida.com) for details or contact nearest authorized Service Center.

We request you to support us in our endeavour to ensure an environment friendly nation.

**LICENSE**



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**Note:**

1. The pictures in this document are only for reference.
2. Appearances and specifications are subject to change without notice.
3. In dry environment due to static electricity, the product may restart and return to the main OSD interface, USB player interface or the previous source mode. It is normal and please continue to operate the TV as you will

**Business Reply Card**

SERVICE CENTRE

Mirc Electronics Ltd India | [www.onida.com](http://www.onida.com).

Product specifications subject to change. Dimensions in centi metres (cm).