



Bassbuds Zen TWS Earbuds - Product Manual



Important: pTron 'Bassbuds Zen' is set at 50% default volume, and the earbuds does not support volume adjustment. Please control the volume via the connected phone.

Touch Sensitive Area
(TSA)



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Smart Power On & Pairing

1. Open the charging case cap & take out both the earbuds from the charging case, buds will Turn On automatically.
2. Wait for 2-3 seconds until L & R earbuds pair to each other.
3. Turn on the Bluetooth on your phone & search "pTron TWS" to connect with the device.

Note: TSA stands for Touch Sensitive Area.

Smart Power Off

Long Touch on TSA of either earbud Or Keep both the earbuds into the charging case and close the cap properly.

Mode Change

Touch TSA on the Right earbud to change the modes - Game Mode and Music Mode.

Note: Music mode will be ON by default.

Connectivity Bluetooth - Automatic

Open the charging case cap & take out both the earbuds from the charging case, buds will Turn On automatically. They will automatically connect to the last connected device (Instant wake & pair technology).

Note: The last connected device must be in 10 meters wireless range and Bluetooth function must be On.

Calling or Music through Mono & Dual Buds

Mono Bud Use -Just place the right or left earbud back into the charging case and close the cap properly.

Dual Buds Use - Use left & right earbuds together.

Voice Assistant Activation - Google/Siri

Touch TSA on the Left earbud until you hear a beep sound.

Note: TSA stands for Touch Sensitive Area.

Call & Music Functions

- Answer/Hangup a Phone Call - Touch TSA on either earbud once.
 - Reject a Phone Call - Touch TSA on either earbud for 2-3 seconds.
 - Music Play/Pause - Touch TSA on either earbud once.
 - Next Song - Touch TSA on Right earbud twice.
 - Previous Song - Touch TSA on Left earbud twice.
 - Volume Increase - Long touch TSA on Right earbud.
 - Volume Decrease - Long touch TSA on Left earbud.
- Note:** TSA stands for Touch Sensitive Area.

Charging the Earbuds

1. Place both earbuds into the charging case properly and close the cap. Earbuds will power off automatically and start charging.
2. While charging earbuds will flash Red LED light constantly.

Charging the Case

1. Connect the Type-C USB cable to the charging case and the USB end to a 5V power source.
2. Blue LED indicator will keep flashing during the charging process.
3. Blue LED light will get steady when the charging case is fully charged.
4. Disconnect the charging cable.

Caution: Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty. We strongly recommend using a good quality DC5V-1A chargers & the USB cable included in the package.

Troubleshooting Scenario 1: One Earbud is Not Working

1. Place both the earbuds in the charging case and close the charging case cap.
2. Take out both the earbuds together from the charging case.
3. Wait until L & R earbud pair to each other. When we will keep out buds from charging case then earbuds will blink Blue & Red LED light and after successful pairing light will get off.
4. Turn ON the Bluetooth on your phone, search for "pTron TWS" & connect.

Troubleshooting Scenario 2 : Earbuds Not Connecting/Scanning

1. Place both the earbuds in the charging case and close the charging case cap.
2. Take out both the earbuds together from the charging case.
3. Restart your Bluetooth device or phone.
4. Now, search for "pTron TWS" on your Bluetooth device & connect.

Troubleshooting Scenario 3 : Earbuds Disconnecting During a Phone Call

1. Charge earbuds 100% before use.
2. Restart the earbuds and reconnect with your device.

Safety Precautions

1. Please keep this device away from extreme heat, liquids, humidity or corrosive environment.
2. Please don't over-charge the product as it will decrease the service life of battery.
3. Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty. We strongly recommend using a good quality DC5V-1A chargers & the USB cable included in the package.
4. This product or the Bluetooth function should not be used during charging.
5. Don't jam the ports such as charger port, LED port, etc.
6. It is recommended to utilize the product below the maximum volume in order to protect your hearing.
7. Please don't open/temper the product or product's battery.
8. Please keep the product out of children's reach.
9. Dispose the product responsibly and adhere to your local authority guidelines.

Disclaimer

The colors and specifications shown or mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or on trade names of their respective owners.

Customer Care Details: support@ptron.in and 040-040 - 67138888

Product Registration/Warranty Registration: <https://ptron.in/apps/product-registration>

Service Centers List: <https://ptron.in/pages/ptron-service-centers>